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Caring About Each Other. Committed to the Community.

Our Values: Quality | Respect | Integrity | Teamwork | Resourcefulness | Person-Centered

June 19, 2020

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[www.libertyarc.org](http://www.libertyarc.org)



Dear Liberty Families,

As shared by the Governor, Liberty ARC is able to apply for approval from OPWDD to begin visitation at our homes effective on Friday June 19, 2020. We must receive approval for each home individually. After discussion with our Quality Committee and our Board of Directors, we have determined that a phased-in approach to visitation will enable us to ensure the continued health and safety of the individuals we support and our employees.

We have developed four phases and our nursing team has assessed the health risks of the residents in each of our homes individually. Additionally, we considered the likelihood that social distancing could be observed throughout the visit. Following this letter is a listing of the homes in each of our four phases. Also enclosed is our procedure that must be followed throughout your visit.

Your visit will need to be pre-arranged with the manager. Upon arrival you will have your temperature taken and be asked screening questions. You will then be given a mask to be worn and hand sanitizer to be applied to your hands. You will also be asked to view a video prepared by our nursing team. Your visit will occur outside and will be limited to one-hour. All of these measures have been put in place to ensure a safe visit for you, your family member, the other residents of the home and our staff.

We recognize that you, our families, have not been able to see your loved ones, in-person for several months and have anxiously been awaiting approval from the Governor for visitations to begin. We know our phased approach will create an additional delay for homes in our later phases – this delay will enable us to ensure these precautionary measures are effective.

We hope to work together with you to ensure your family member understands social distancing and is prepared to see you, their loved one, in a mask during the visit.

We thank you for your cooperation and welcome your feedback. We will be holding a Family Town Hall on Monday June 22<sup>nd</sup> to provide a chance for you to ask questions or voice concerns.

Thank you,

Jennifer Saunders  
Chief Executive Officer