



DAY SERVICES |  
 FAMILY SUPPORT |  
 RESIDENTIAL SERVICES |  
 SUPPORTED EMPLOYMENT |  
 VOCATIONAL PROGRAMS |



*Caring About Each Other. Committed to the Community.*

*Our Values: Quality | Respect | Integrity | Teamwork | Resourcefulness | Person-Centered*

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DAY SUPPORT  
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[www.libertyarc.org](http://www.libertyarc.org)



March 18, 2020

Dear Liberty family member,

In an effort to minimize the spread of COVID-19 (coronavirus), The Office for People with Developmental Disabilities (OPWDD) has directed all providers to temporarily suspend operations of site-based day programs beginning yesterday, March 17, at 5 p.m. At Liberty ARC, these closures include Hay Habilitation at 47 Liberty, as well as the following Day Habilitation locations/programs: Community Connections, Life skills, Church Street, Mohawk, Canal Street, Riverfront, Market Street and Inman, as well as Residential Community Habilitation.

We continue to monitor all guidance from local, state and federal agencies, and will stay in close communication with you about our response as the situation develops.

We realize the impact suspension of our day programs has on our families, staff and the people we support, however, it is critical we take action to limit the spread of illness. We appreciate your understanding as we work together to ensure the health and safety of our community.

We are making every effort to minimize the disruption of services and the emotional impact of evolving restrictions for the people we serve under unprecedented circumstances. We are providing Day Habilitation services for the individuals that reside in Liberty's residential program, as well as completing well checks to all families in the community to ensure that their needs are met.

Liberty ARC continues to emphasize best practices for infection control at all our sites, including daily complete disinfecting of all touchable surfaces, thorough handwashing, and social distancing. We are actively working with The Arc New York, OPWDD, and state and local health departments to develop response plans and procedures that prioritize the health and safety of our families, individuals and staff, while minimizing disruption of essential services.

All of us at Liberty remain committed to serving our families in these challenging times. If you have concerns about meeting the immediate support needs of your loved one, please reach out to John Glode, Operations Director or our answering service, at (518) 842-5080 and we will work to identify alternative solutions.

We thank you for your continued patience and partnership.

Sincerely,

Jennifer Saunders  
 CEO