

AMSTERDAM

Liberty ARC receives CQL’s person-centered excellence accreditation

Liberty ARC recently announced that the agency and its subsidiary in Delaware, Choices for Community Living (CCL), was awarded the four-year Person-Centered Excellence Accreditation from the Council on Quality and Leadership (CQL), an organization that provides human service agencies and systems a proven framework for quality monitoring and enhancement. The award confirms that Liberty ARC and CCL shares CQL’s vision for person-centered solutions to improve the quality of life for people receiving supports and services.

Liberty has previously received CQL accreditation; four-year awards in 2018, 2014, and 2009, and two-year awards in 2007 and 2005. CCL received the four-year accreditation in 2018, 2014, and 2009 as well.

“We are honored to have been awarded this accreditation from CQL and to continue our long and valuable relationship with the Council on Quality and Leadership,” said Liberty ARC CEO Jennifer Saunders in a news release. “Our success year after year shows we have an outstanding team at Liberty ARC, who work hard on a daily basis to ensure that every aspect of Liberty ARC’s services are built around the hopes, dreams, and preferences of the people we support. Thank you to CQL for this recognition.”

During the partnership with CQL to pursue accreditation, Liberty ARC and CCL undertook a rigorous process to review services and supports. Their efforts were focused on empowering the people who receive support from their organization to make choices in how they live their lives, including where they work, where they live, and how they create a community. As part of the recent review, Liberty ARC and CCL have demonstrated an organizational commitment to continued enhancement of systems directly related to person-centered services.

“This is a great achievement and we’re honored to partner with Liberty ARC and CCL on their accreditation!” says Mary Kay Rizzolo, president and CEO of CQL in the release. “They’re showing people supported, families, employees, and others, that they’re committed to quality services that help people’s dreams come true.”